

# SACS Advisory Board Monthly Statistical Update

- FY 2022 YTD THROUGH FEBRUARY 2022 -

## STRATEGIC PRIORITY #1: Enhanced Enforcement

### SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	TOTAL
Historic Average*	4,596	5,466	10,809	3,895	7,307	32,073
Actuals	5,406	5,598	12,601	4,571	7,568	35,744
Variance	810	132	1,792	676	261	3,671

### COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	TOTAL
Historic Average	90.9%	63.8%	81.9%	97.5%	98.4%	85.6%
Actuals	83.6%	42.8%	68.0%	94.9%	96.9%	75.8%
Variance	(7.3%)	(21.0%)	(13.9%)	(2.6%)	(1.5%)	(9.8%)

**PRIORITY 1** = Injured, cruelty, critical bites, and SAPD/FD assistance. 3 hour SLA.

**PRIORITY 2** = Aggressive behavior by roaming pets, trapped/confined animals. 12-24 hour SLA.

**PRIORITY 3** = Non-critical bites/scratches, neglect, aggressive behavior by contained pet. 3-7 day SLA.

**PRIORITY 4** = Public nuisance and permit requests. 10-30 day SLA.

**PRIORITY 5** = Uninjured and friendly roaming dogs. No SLA but utilizes information to make proactive decisions.

### SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

9,858

Total cats & dogs impounded



#### Historic Average



1,924

51

Impounded & Taken to ACS Impounded & RTOed in Field

826

Previous month shelter inventory

#### Actuals



2,328

49

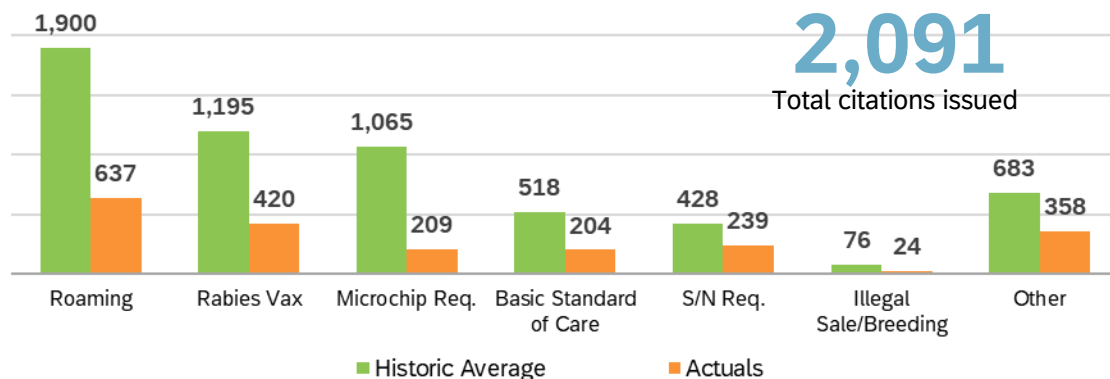
747

Current shelter inventory

5.74

Average length of stay (days)

### CITATIONS & VIOLATIONS ISSUED

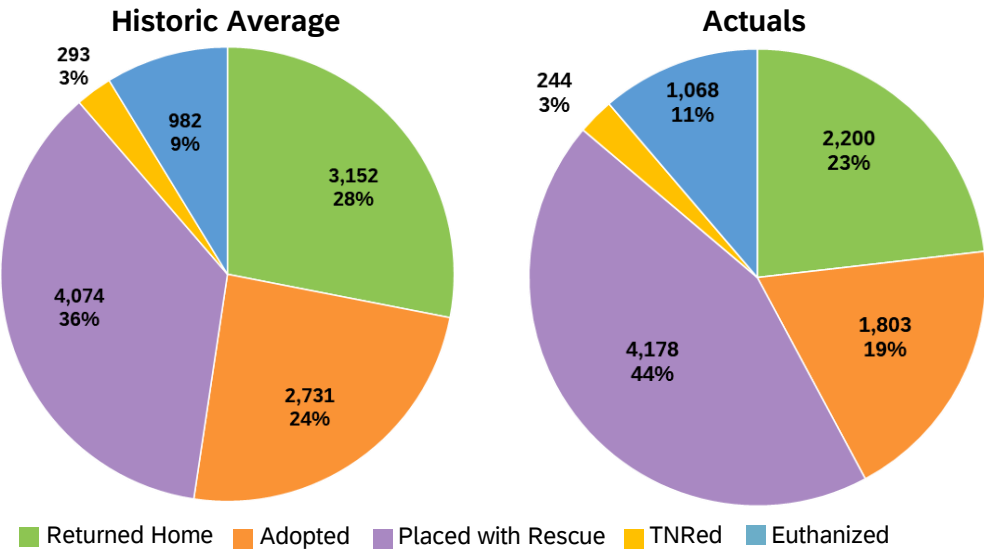


**"OTHER"** can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

\* Historic Average = Prior 3 Year Rolling Average

STRATEGIC PRIORITY #2: Increase Live Release Rate

PET PLACEMENT (QUANTITY & PERCENTAGE)



8,425  
Pets found homes

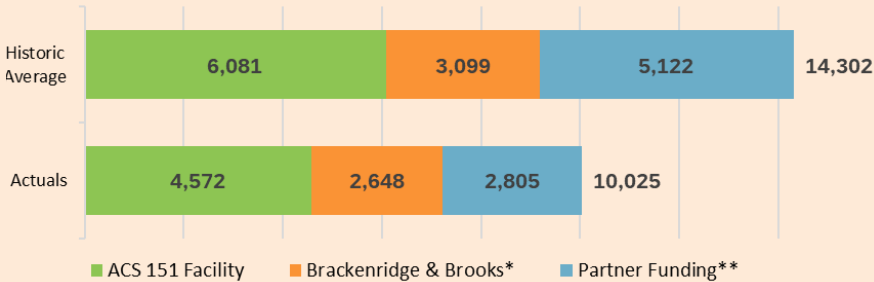
3.5%  
(or 336 pets)  
Euthanized for space

88.8%  
Live Release Rate

STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

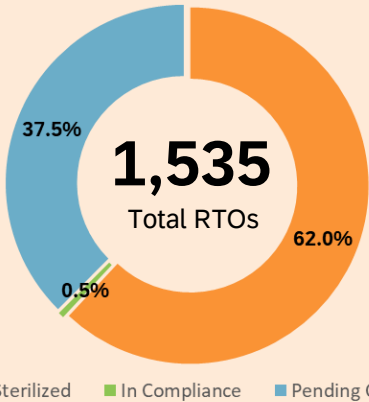
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



\*Brackenridge & Brooks numbers are reported every three months.  
\*\*Partner Funding is pending some actuals.

S/N REQUIREMENT

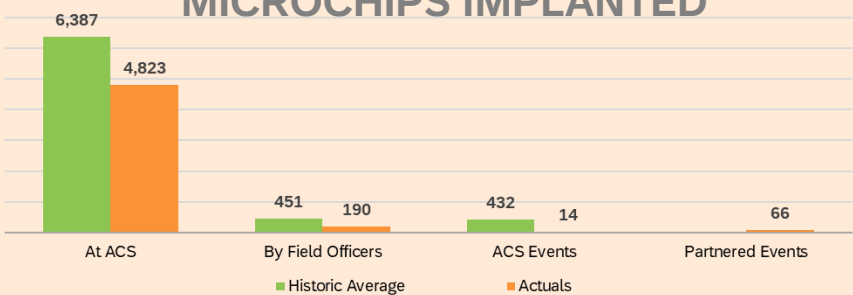
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	3,485	3,189	(296)
Cats	3,851	4,508	657
TOTAL	7,336	7,697	361

MICROCHIPS IMPLANTED



STRATEGIC PRIORITY #4: Engage & Educate

	Historic	Actuals	Variance
Volunteer Hours	5,702	2,120	(3,582)
Media Interactions	499	512	13

4,349,430  
Digital Outreach

271,550  
Digital Engagement